

One-2-One Tuition / Small Group / Bridging Course Fees: 2023/24

Bridging Course	Pre G.C.S.E.	G.C.S.E.	A-level	Further Maths
Y7 11 A2 <i>or</i> A5 A3	Y7 7/8	Y7 9/10/11	A5/A2	A3
1 payment of £2489 <i>(reductions apply when run as a group)</i>	9 monthly instalments of: £724/month*	9 monthly instalments of: £779/month*	9 monthly instalments of: £844/month*	9 monthly instalments of: £969/month**

SMALL GROUP: *Two-2-One = 21% reduction, Three-2-One = 31% reduction, Four-2-One=39% reduction

One-2-One/Bridging Course Terms & Conditions

- 1] The enrolment fee of £192, payable on application allows access to our unique, cutting-edge & huge library of online resources (*Interactive Web Lessons, Custom Worksheets, Geogebra Applets, Homework Hints, Tests etc*) which is a key part of what makes our courses so successful. An admin fee (£43) is also payable on application. These fees are refunded if – **and only if** – no place is offered within a **reasonable** timeframe (*see below*).
- 2] Course fees include tuition, marking and exam paper marking. **One-2-One & Small Group** courses are comprised of *approx.* 35 lessons; 25-27 **One-2-One** sessions and 6-12 Interactive Web Lessons. The **Bridging Course** is comprised of 17 lessons; 7 (or 8) sessions and 10 Interactive Web Lessons
- 3] The **Bridging Course** is a 7-week summer course (8 if run as a group of 4 or more), and is charged as a single upfront payment. All other **One-2-One** courses are **for a minimum of 1 academic year** (9 instalments). Parents terminating tuition during the course will still be liable for any unpaid course fees for that course. No **'trial period'** applies for the **Bridging Course**, for **One-2-One tuition** or for **Small Group tuition**.
- 4] Where **Further Maths** is run as a small group, the modules covered will be the most common combination: Core Pure 1, Core Pure 2, Further Mechanics 1 & Further Statistics 1. Parents and students are advised to opt for these to maximise the benefit of the tuition and there is **NO** reduction for 'sitting out' a module
- 5] *The **Tuition Fee Instalments** listed above represent the **Course Fee** divided into 9 equal payments and **include** a 15% prompt payment discount. Late payments are subject to the full Course Fee. Non-payment within 21-days of the due date will result in termination of the student's place (*the outstanding fees will still remain payable*). Continued non-payment will result in additional fees (*£25 per letter, £480 for our costs, plus any other costs should legal action be necessary to recover unpaid fees*). Fees are non-refundable.
- 6] On rare occasions, other commitments may force Dr Shah to cancel a lesson at short notice. In such cases, he bears the responsibility of making up for the lost lesson time, at a time that is mutually convenient. However, Dr Shah cannot make up for lost lesson time where a lesson is cancelled at the request of the student or parents.
- 7] Each **One-2-One/Bridging Course** lesson is 2-hours long (**SMALL GROUP: increases to 2½ hours for 3 students**) If the previous lesson overruns, the start might be delayed by up to ½-hour after the allotted start time. If the student is not present within 15-minutes of the lesson starting, the lesson will be abandoned without reinstatement or refund.
- 8] Photos/videos taken during the course *might* be used (with identifiers) to promote **MATH'SCOOL**. When logged into the Students Area, the student's name will be visible on our website, under *'students currently online'*. There is no opt-out from either of these.
- 9] **MATH'SCOOL** reserves the right to withdraw tuition if the student's attendance or work effort is substandard or their behaviour is unacceptable. No refund is issued in such cases.
- 10] Lessons take place online (Google Meet). Parents should ensure that their child has a good internet connection and a webcam. Students turning off their camera during the lesson will obviously not benefit fully from the lesson

One-2-One Terms and Conditions Explained

WHEN WILL I GET MY PLACE?

Sadly, there are never enough **One-2-One** slots to satisfy the applications we get each year...

...that's because ***we don't hire other tutors*** and demand for Dr Shah's individualised **One-2-One** tuition is high and the slots are limited to Mon, Tue and Wed evenings, so only a few new slots open up each year.

Once you've applied, you'll be given an update of the current situation and a rough idea of when you can expect your tuition to start. If it is clear at that point that tuition is unlikely to be offered within your timeframe, then your application will be cancelled and your enrolment fee refunded.

Otherwise, we'll review your application periodically: We always try our best to prioritise those in imminent need whilst balancing that with consideration for those who have waited longest. However, priority goes to existing MATH'SCOOL class students who need to transfer to **One-2-One** tuition.

FOR 'START DATE', I SELECTED 'ASAP' - WHAT IS A 'REASONABLE' WAIT?

If you've selected '**ASAP**' for your **One-2-One** tuition start date then we would hope to be able to offer you a slot within 6-months of your application; but the reality is that sometimes, students do have to wait on the reserve list longer than that.

After 6-months, you'll be given an update and asked if you want to stay on the reserve list, or if you'd prefer to cancel your application (*and have the enrolment fee refunded*). At this point, if you choose to stay on the reserve list, we'd raise your application to the highest priority on the reserve list. If you've selected a start date other than **ASAP**, the same logic would apply, with your time on the reserve list measured from the start date you selected.

WHAT IF I CHANGE MY MIND AFTER I'VE APPLIED?

As long as you let us know in writing *before you have been given a start date for your tuition*, then your place will be cancelled with no further commitment, but no refund. However, if you decide you no longer require the place *after* a start date has been issued (*but before the first lesson*), then your place will be cancelled with immediate effect, but the first fee instalment will still be due.

WHAT IF MY CHILD'S LESSON IS TIMETABLED FOR A TIME THAT (S)HE CAN'T MAKE?

Bridging Course lessons default to Tuesday's at 11:00, but can be adjusted with the consent of all parties.

The **One-2-One** application form asks you to detail the timings that are acceptable to you. By being as flexible as possible with your timings, you can maximise your chance of being offered a place...

If you're offered a ***time slot*** that you've excluded on your form, then you can opt to reject the place and receive a full refund. Otherwise, no refund can be made; please try to accept the timing given.

WHAT IF I'VE CHANGED MY COURSE OF STUDY DUE TO MY RESULTS?

A-level applicants need to achieve at least a Grade 6 in the prerequisite GCSE exam. If that isn't the case, then inform us before 1st September and we'll cancel your place with no further fee payments due.

Otherwise, blocking a place you can't take up means the tuition fees for the year will still be due.

WHY DON'T ONE-2-ONE STUDENTS GET A TRIAL PERIOD?

From the very first **One-2-One** lesson, Dr Shah starts writing and developing a programme of study specifically for that student, so it is not really possible to offer a 'trial period' for **One-2-One** tuition

As a fallback really (*we've never really had to use it*), if a parent decided to terminate the tuition before the 4th lesson, then we'd cancel the place, charging for only 2-instalments with no further commitment.

Cancellation must be requested in writing and we must receive it at least 3-full days before the 4th lesson.

One-2-One T & Cs explained (continued)

WHAT IF, LATER ON IN THE YEAR, I DECIDE I WANT TO WITHDRAW MY CHILD?

Further into the academic year, the tutor will have spent a great deal of time outside of the lesson, developing an individualised programme of study. In reality, much of the work of tailoring the course to your child's specific needs takes place in the first term, so although the fee payments are equal, the work involved isn't evenly spread out. Additionally, there are usually logistical issues to be overcome before that vacated slot can be filled. For those reasons, if you decide that you wish to cancel your place after the 4th lesson, then no refund will be due, *but* 75% of the remaining course fees for that academic year would still be payable. Again, I'd stress that this is not a situation we've faced, yet...

IS IT POSSIBLE TO APPLY FOR JUST 'ONE-TERM' OF ONE-2-ONE TUITION?

Not really – as explained above, the time spent writing an individualised programme for the student is concentrated mainly in the first term and it is rarely possible to make sufficient progress within just one term to justify the out-of-lesson work involved. There are rare occasions when we would offer a single term of **One-2-One Tuition** to our existing students. In those cases, the enrolment fee and one term's fee payment will cover 7 **One-2-One** sessions plus as many Interactive Web Lessons as required.

WHAT IF THE TUTOR DECIDES TO TERMINATE THE TUITION?

In exceptional cases, the tutor might, at some point, decide that the student is not progressing as planned and may decide to terminate the lessons. This decision is never taken lightly, and always with the student's interests paramount. In that case, a pro-rata refund would be issued.

IS THERE ANY SUPPLEMENT PAYABLE WHEN JOINING PART-WAY THROUGH THE ACADEMIC YEAR?

No. Unlike the weekend classes, **One-2-One** tuition can start at any point in the academic calendar as the learning program will be tailor-made for each individual student. However, the amount of work we are able to cover is dictated by the pace of the student, so it may not be possible to cover (*for instance*) the full AS syllabus when a student joins just 6-months before their exam...

WHAT IF MY CHILD IS AWAY OR CAN'T MAKE A LESSON?

Dr Shah's timetable rarely has much flexibility. Where possible, he would try to swap with another student. If that's not possible, then the tutor will set work from our website for the student to complete and help them to catch up the following lesson.

WHY CAN'T I OPT OUT FROM CLASS PHOTOS, VIDEOS OR THE 'STUDENTS ONLINE' DISPLAY?

We take photos of our classes, mainly to reminisce, but occasionally some of these are used to promote what we do; the testimony of our ex-students may well have influenced your decision to apply!

We list the exam results of our students as irrefutable evidence of the efficacy of our courses.

The display of '*students currently online*' at any given moment allows our students to see which of their class-mates are using the resources. It is administratively very difficult for a small organisation such as ours to have records of which students wish to be excluded from each of these, so for all of these reasons, there is no opt-out from these. We'd like our students should be proud to be studying with us, and thereby willing to support us. *If that doesn't apply to you, then please don't apply to us!*

WHAT IF YOU HAVE TO WITHDRAW ONE-2-ONE TUITION?

Prior to Covid, in 20-years of teaching, we'd *never* cancelled even a single lesson!

In future, if we needed to *withdraw* a course, we'd issue a pro-rata refund of the tuition fees, but try to maintain our pupils' access to all of our resources...